



Dai Richards <dairichardswales@gmail.com>

Thank you for contacting the Office of Police and Crime Commissioner (OPCC)

1 message

Office of the Police and Crime Commissioner <opcc@dc-pcc.gov.uk>
To: Dai Richards <dairichardswales@gmail.com>

20 December 2022 at 17:33

Thank you for contacting the Office of Police and Crime Commissioner (OPCC), we are pleased to hear from you.

Please see the following information to understand how we will manage your query.

Please note that this email address should not be used to report crimes or incidents, please use the link to Devon and Cornwall Police website, or dial 101 or in an emergency, 999.

General Enquiries for the OPCC

If your message contains a general enquiry in relation to the OPCC, is specific to a particular topic, or raises an issue that the Commissioner ought to be aware of, you will receive a response within 20 working days. You may also find some, or all the information you require on our website:

Police and Crime Commissioner | Devon and Cornwall · Devon & Cornwall Police & Crime Commissioner (devonandcornwall-pcc.gov.uk)

- Please note that we may not respond to messages where we have only been copied in.

Fixed Penalty Notices

Please direct any correspondence relating to fixed penalty notices or speed awareness courses to the Road Safety Team. Their email address is **road.safety.team@devonandcornwall.pnn.police.uk**

Complaints against Devon and Cornwall Police

The appropriate authority to handle complaints against police officers below the rank of Chief Constable, including police staff and the Special Constabulary, is the Professional Standards

Department within Devon and Cornwall Police. You can make a complaint via their website **How to make a complaint | Devon and Cornwall Police (devon-cornwall.police.uk)**

Are you a victim of crime?

If you are a victim of crime, whether reported to the Police or not you can contact **the Victim Care Unit** who provide practical and emotional support and help that meets your specific needs.

You can contact them for free on **01392 475900** or email: **victimservices@dc.police.uk** or through their website: **Victim Support Devon and Cornwall | Victim Care Devon and Cornwall Live chat - Victim Support**

Requests under the Freedom of Information Act 2000

Please note if your query is under the Freedom of Information Act it will receive a response as quickly as possible. We aim to respond to you fully or update you on progress within 20 working days.

Please see our **customer service standards** for more information about how we will respond to your contact. **Your information rights**

This e-mail is intended for the named recipient(s) only and may contain privileged information, which is protected in law. If you have received this e-mail in error, please contact the sender to advise them and delete this e-mail. Unauthorised use, disclosure, copying or distribution is prohibited.

E-mail should not be regarded as a secure means of communication, we take all reasonable steps to ensure that e-mails are protected from malware, but cannot accept liability for any loss or damage, howsoever arising, as a result of their transmission to the recipients' computer or network.

For more information, or to contact us, please visit us at www.devonandcornwall-pcc.gov.uk or e-mail comms@devonandcornwall-pcc.gov.uk